



Ipswich Sports Club

Est 1947

Zero Tolerance Policy for Abusive or Aggressive Behaviour towards Staff

Our staff come to work for the benefit of our membership and it is important for all staff to be treated with courtesy and respect.

To ensure this is fully observed, the Club has a Zero Tolerance policy – this means that abusive, aggressive or violent behaviour or language towards our staff will not be tolerated under any circumstances. Anyone giving verbal abuse to members of staff, either in person, over the telephone, via social media or email will be sent a letter from the Club Council advising that this behaviour will not be tolerated. Any violation of this policy can lead to termination of membership. We feel sure that you will understand that proper behaviour is absolutely necessary for our staff and that non-observance will not be accepted